

People's Audit for Public Service Delivery : Second Phase	
Project Description	<p>Working both at the policy and community levels, this activity develops "People's Audit" methods that fit Thailand's context of people's participation. These are evidence-based policy planning tools which engage people, particularly the poor and the marginalized, in providing feed-back to local governance on public service delivery. Non-confrontational in its approach, "People's Audit" will allow for open and systematic discussions for needed services and improvement of their quality and delivery.</p> <p>In 2005, the People's Audit approach was developed and pilot tested in 5 provinces (Songkhla , Chiang Rai , Petch Buri, Sakon Nakorn, Mahasarakam`) by King Prajadhipok's Institute (KPI).</p> <p>In 2006-2007, KPI is enriching the People's Audit tools by adding more participatory techniques and expand usage of the tools to other local government organizations and public agencies in Nakhon Sri Thammarat, Surat Thani Province, Chiang Rai provinces.</p>
Project Document	<p>This project falls under Outcome 2 of the UN Partnership Framework with the Royal Thai Government: By 2011, sub-national administrations effectively respond to people's rights in a participatory and transparent manner, based on quality data.</p> <p>UNDP PROGRAMME COMPONENT 2:</p> <p>Decentralization and provincial/local governance including MDG monitoring and statistical strengthening</p> <p>OUTCOME 1:</p> <p>Improved responsiveness and quality of social services at the sub national level</p>
Corporate thematic area	Democratic Governance/ Gender
Status of the project	On-going
Location	Nakhon Sri Thammarat Surat Thani Province, Chiang Rai
Period of the project	August 2006 – March 2008
Name of UNDP Programme Officer	Mr. Somchai Yensabai, Programme Manager, Responsive Governance Unit

Partners on the ground	King Prajadhipok's Institute (KPI) www.kpi.go.th
Major sources of financing	TRAC fund: USD 111,662
Delivery in previous fiscal years	50%
Interim results and evaluation reports	<ul style="list-style-type: none"> • Implementation People's Audit Module in five new services providing units. • Draft of Advanced People's Audit Module • Policy engagement with the Department of Local Administration of the Ministry of Interior for mainstreaming module in the training curriculum
Additional available information	<p>Expected Outputs are as follows:</p> <p>Monitoring and Follow-up of the 2005 People's Audit in Five Pilot Provinces</p> <ul style="list-style-type: none"> • Report on post-project review of an impact of the of the 1st phase implementation of People's Audit in the five pilot provinces and report on lessons learnt. Recommendations for sustainable application of People's Audit. <p>Extension of the People's Audit Module to Other Service Providers</p> <ul style="list-style-type: none"> • People's Audit Module implemented in at least five new service providing units. • Understanding, awareness and capacity of local People's Audit coordinators, local and provincial officials • Report on implementation of People's Audit in the new participating service providing units and follow-on recommendations for sustainable application <p>Development of Advanced People's Audit Module</p> <ul style="list-style-type: none"> • Advanced People's Audit manual and training materials further refined from the first phase based on experiences of implementation expansion and incorporating other participatory techniques. <p>Dissemination of the People's Audit Module</p> <ul style="list-style-type: none"> • Publication and dissemination of Training Manuals • People's Audit website updated and maintained • Policy engagement with the Department of Local Administration of the Ministry of Interior, particularly the Local Personnel Development Institute and the Division of Policy and Planning.